

## MLM TERMS & CONDITIONS

### 1. Product Terms & Conditions

1. All products are **nutritional / wellness / FMCG products**, not medicines.
2. Products are **not intended to diagnose, treat, cure, or prevent any disease**.
3. Results may vary from person to person.
4. Product usage must follow **label instructions only**.
5. Company is not responsible for **misuse or over-consumption** of products.
6. No distributor is allowed to make **false medical or income claims**.
7. Product price, formulation, or packaging may change without prior notice.

### 2. Distributor / Associate Terms

1. Joining is **voluntary** and open to individuals above **18 years**.
2. Distributor works as an **independent business associate**, not an employee.
3. Income depends on **sales performance and team growth**.
4. No fixed salary or guaranteed income.
5. Distributor must follow **company ethics, policies, and code of conduct**.
6. Company ID is **non-transferable**.
7. Misrepresentation, fake promises, or unethical behavior may lead to **termination**.

### 3. Income & Bonus Policy

1. Income is generated only through **product sales and marketing efforts**.
2. All bonuses are paid as per the **company compensation plan**.
3. Government taxes (TDS/GST) will apply as per law.
4. Company may modify the **compensation plan** with prior notice.
5. Income shown in training or promotions is **illustrative only**.

### 4. Product Return / Refund Policy

1. Products can be returned only if **sealed and unused**.
2. Return request must be made within **X days** (company-defined).
3. Refund/replace depends on **company approval**.
4. Shipping or handling charges are **non-refundable**.
5. No refund for products damaged due to **customer misuse**.

## 5. Code of Ethics

1. No false income, health, or lifestyle promises.
2. No pressure selling or misleading promotions.
3. Respect customer privacy and data.
4. Follow **Direct Selling Guidelines (India)**.
5. Company brand name/logo must be used **responsibly**.

## 6. Termination Policy

1. Company reserves the right to **suspend or terminate** any distributor.
2. Reasons include fraud, misrepresentation, illegal activities, or policy violation.
3. After termination, all rights to commissions and ID may be cancelled.

## 7. Legal & Compliance

1. All disputes are subject to **company jurisdiction only**.
2. Company policies may change anytime.
3. Distributor agrees to follow **Indian Direct Selling Rules**.
4. Company will not be responsible for **verbal promises made by uplines**.

## 8. Acceptance

By joining the company, the distributor agrees to **all Terms & Conditions**, policies, and future updates.

- 9• An inactive ID:

Will **not be eligible** for commissions, bonuses, incentives, rewards, or promotions.

Will **not be counted** for team income or downline benefits during the inactive period.

## Declaration

I have read and understood all company policies and agree to follow them.